


**Your Voice at the IRS  
2008**



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**Who We Are**

- An Independent Organization Within the IRS
- Created by Restructuring and Reform Act of 1998 (RRA '98)

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**TAS Leadership**

- Nina E. Olson  
*National Taxpayer Advocate*
- Melissa Snell  
*Deputy National Taxpayer Advocate*
- Becky Chlaramida  
*Executive Director, Systemic Advocacy*
- Melvin Ware  
*Acting Executive Director, Case Advocacy*

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## TAS Offices

- National Taxpayer Advocate Office
  - Washington, DC
- 75 local TAS offices nationwide
  - One or more in every state
  - One in District of Columbia
  - One in Puerto Rico
  - One at each IRS campus

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## What We Do

- We help taxpayers resolve problems with the IRS and recommend changes to prevent the problems
- We help you help your clients with tax problems
- We provide free and confidential service

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## When We Get Involved

Most Cases Can and Should Be Resolved Through Normal IRS Channels

*"The Taxpayer Advocate Service  
Is Not a Second IRS"*

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